



Allied's clear understanding of the PFI guidelines and framework was the crucial factor in the selection process. Their strict adherence to deliver time lines meant bringing the benefits to our residents and constituents faster and for a lesser cost.

Senior Member
County Council

CLIENT

A progressive County Council

CHALLENGE

To provide an efficient IT infrastructure to meet library and user needs

SOLUTION

Managed Infrastructure Services

RESULT

Improved IT Infrastructure and seamless library service



A Progressive City Council Delivers Enhanced Library Services to its Users

Allied's Managed Infrastructure Services helps County Council to deliver enhanced and high performance library services to its users.

About our Client

Our client is one of the largest County Councils in the UK and is responsible for public services such as education, transport, strategic planning, emergency services, social services and public safety.

The Scenario

Our client required a new library system to replace their old one, which was shared with an adjoining county council. Allied Worldwide was asked to supply a proposal to meet the requirements to install the new Library IT system in 12 current libraries and one new library, which was under construction. The new system needed to be capable of providing service during the opening hours to the members of public, which exceeded the original system capabilities.

Business Challenge

With the PFI contract guiding principles being exceptionally complicated Allied Worldwide had to provide a detailed solution which complied with the stringent guidelines. The solution had to include a proposal for a new IT backbone and network, which could be integrated into the council's current infrastructure, and which allowed public access to the library network, without compromising the security of the County Council's network.

Other high level specific challenges were:

- To provide a desktop environment that matched the needs of the staff and the public.
- To accept the risk management of the third party IT companies which were involved in the project.
- To deliver a 5 year FM and support contract, which not only measured the maintenance of the systems installed, but also offered guarantees on the output of the equipment, applications and operating systems, on a daily basis.

